

Supply and delivery of water to refill Jojo Tanks and water dispenser bottles at Upington MTS Substation for a period of the contract is 36 months on an as and when required basis

**Presented By: Zimasa Heyns /
Gontle Hinana**

Date: 18 August 2026





NEC Term Services Contract (TSC)



Supply and delivery of water to refill Jojo Tanks and water dispenser bottles at Upington MTS Substation for a period of the contract is 36 months on an as and when required basis



Areas: Northern Cape - Upington Substation



Period: 36 months (3 years)

Clauses applicable to the contract

CLAUSE	STATEMENT	DATA
--------	-----------	------

Main Option A - Priced contract with a pricelist Dispute resolution W1

Secondary Clauses

X1	Price adjustment for inflation	Prices remain fixed and firm for the first sixteen (16) months from the base date .Thereafter, from month 17 onwards the CPA will be adjusted and applied on annual basis.																								
X2	Changes in the law	Republic of South Africa is a compensation event if it occurs after the Contract Date																								
X17	Low Service damages	<table><tr><th>Service Failure</th><th>Service Level Requirement</th><th>Measurement Method</th><th>Low Service Damages (ZAR)</th></tr><tr><td>Late delivery of water</td><td>Delivery within 24 hours of request</td><td>Agreed vs actual delivery</td><td>R500 per late delivery</td></tr><tr><td>Delivery of non-potable or contaminated water</td><td>Water must meet potable standards</td><td>Water quality test report</td><td>R1,000 per incident</td></tr><tr><td>Failure to refill Jojo tanks or dispensers as scheduled</td><td>Refill as per agreed schedule</td><td>Site inspection / delivery record</td><td>R750 per missed refill</td></tr><tr><td>Incomplete delivery quantity</td><td>Full quantity as per order</td><td>Delivery note vs. order</td><td>R300 per short delivery</td></tr><tr><td>Damage to Employer's equipment during delivery</td><td>No damage to Jojo tanks or dispensers</td><td>Site inspection / incident report</td><td>R2,000 per incident</td></tr></table>	Service Failure	Service Level Requirement	Measurement Method	Low Service Damages (ZAR)	Late delivery of water	Delivery within 24 hours of request	Agreed vs actual delivery	R500 per late delivery	Delivery of non-potable or contaminated water	Water must meet potable standards	Water quality test report	R1,000 per incident	Failure to refill Jojo tanks or dispensers as scheduled	Refill as per agreed schedule	Site inspection / delivery record	R750 per missed refill	Incomplete delivery quantity	Full quantity as per order	Delivery note vs. order	R300 per short delivery	Damage to Employer's equipment during delivery	No damage to Jojo tanks or dispensers	Site inspection / incident report	R2,000 per incident
Service Failure	Service Level Requirement	Measurement Method	Low Service Damages (ZAR)																							
Late delivery of water	Delivery within 24 hours of request	Agreed vs actual delivery	R500 per late delivery																							
Delivery of non-potable or contaminated water	Water must meet potable standards	Water quality test report	R1,000 per incident																							
Failure to refill Jojo tanks or dispensers as scheduled	Refill as per agreed schedule	Site inspection / delivery record	R750 per missed refill																							
Incomplete delivery quantity	Full quantity as per order	Delivery note vs. order	R300 per short delivery																							
Damage to Employer's equipment during delivery	No damage to Jojo tanks or dispensers	Site inspection / incident report	R2,000 per incident																							
X18	Limitation of liability	X18.1 The <i>Contractor's</i> liability to the <i>Employer</i> for indirect or consequential loss is limited to R0.00 X18.2 For any one event, the <i>Contractor's</i> liability to the <i>Employer</i> for loss of or damage to the <i>Employer's</i> property is limited to the amount of the deductibles relevant to the event X18.3 The <i>Contractor's</i> liability for Defects due to his design of an item of Equipment is limited to The greater of : the total of the Prices at the Contract Date and the amounts excluded and unrecoverable from the <i>Employer's</i> insurance (other than the resulting physical damage to the <i>Employer's</i>																								

- **The scoring of the Functional Evaluation is conducted as follows:**
- A supplier is given a score in each of the sub-categories. Scores are allocated as follows:
 - 0% - Does not meet
 - 50% - Partial meet (Large gap)
 - 75% - Partial Meet (Small gap)
 - 100% - Meet
- The score is then summed to a weighted average per category. The category scores are analysed as follows:
 - 0% - 79% - Does not meet
 - 80% - 100% - Meet.



Conclusion